

Consultation Agreement

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Dear Animal Guardian,

I want to thank you for consulting with me on the health of your beloved companion. Regardless of the diagnosis or prognosis, you and I will be working together to improve your pet's health and wellness using nutrition and homeopathy, exclusively. (Please visit my website for information on these methods.) As you are aware, these are not considered "conventional". However, it is my experience over the past 15 years that these methods are safer and far more effective than those that are commonly utilized. For those situations where I believe another approach is better suited, I will inform you of that option. Although as in all health care systems there are no guarantees of success, I do aver that I will do my best to assist you and your pet. If at any time you decide to change your approach, you are free to seek assistance from any health care practitioner you choose. If at any time I feel another practitioner is better suited to help your pet, I will refer you to him/her.

In case of emergency, call the above phone number and leave a message. If I am available, I will call you back promptly. If you do not receive a return call within an appropriate period of time, I am either on a house call or otherwise unavailable and you should seek assistance from a local emergency facility. I do my best to be available as much as possible. I am never available from Friday evenings until Saturday night but I do check my machine often on Sundays, evenings and most legal holidays.

Fee Schedule

As the service I offer is very individualized to the animal involved, it takes much more time than non-holistic methods. Consequently, the only reasonable way to charge for this service is based on the time spent. There are generally three areas in which I spend time on a case. First is the review of previous records and notes. Second is in our communications (including phone conversations, faxes, emails, etc.). Third is in analyzing the case and researching the appropriate homeopathic remedy or nutritional supplements. There is a fourth for house calls – travel to your location. The charge for time spent on any and all of these is \$100 per hour. Of course, remedies and supplements are not included in the consultation fee. If you would like to pay with a credit card, you must do so online via PayPal to my email address. You may also prepay with a check or money order. Due to increasing processing fees, bank fees, etc. **there is a 10% discount for payment via cash or POSTAL money order.** House call clients pay at the conclusion of the consultation and of course cash is accepted. Remedies, supplements, etc. will not be shipped until payment is received. I would like to have a billing policy; unfortunately, there have been too many non-payments in the past to continue it.

Before calling to arrange your consultation, please sign and return a copy of this agreement. You may mail, fax or email it to me. Thank you and I look forward to working with you.

I, the undersigned, understand the service provided by Russell Swift, DVM, a holistic veterinarian licensed in the State of Florida. I attest that this is what I want for my pet and that no other services will be provided. I agree to the above stated Fee Schedule and payment policy. I am free to seek other professional assistance at any time.

Name: (please print) _____ Date: _____

Signature: _____ Phone: _____

Address: _____ email: _____